

ADR LUNCHTIME SERIES PRESENTATION

Civil Solutions: The Place and Power of Civility in the Contemporary Workplace

Incivility in the workplace adversely affects our sense of well-being and our ability to accomplish our mission: incivility is associated with stress, absenteeism, decreased productivity, staff turnover, and increased health costs. This illustrated lecture and discussion will (i) review centuries of interest in civility as well as persistent complaints about uncivil “others” at home, at work, on the roads, and on the Internet and (ii) reinforce the power of civility to help us navigate our lives together in the workplace, the community, and the city. To that end, the discussion will offer simple strategies for how to reclaim civility as something that is good for you, is good for others, and can be a useful strategy in preventing and managing conflict in the workplace.

Speaker: Daniel Buccino, MA, MSW, Johns Hopkins Civility Initiative, Johns Hopkins Bayview Medical Center, Community Psychiatry Program, Johns Hopkins University, School of Medicine, Department of Psychiatry

Presented by the Interagency ADR Working Group, Workplace Conflict Management Section in coordination with the Department of Energy

Date: Thursday, October 15, 2015
Time: Noon - 1:30 pm EST *(Please allow extra time for security procedures)*
Location: U.S. Department of Energy
1000 Independence Ave, SW, Room GE-086
(DOE Forrestal Main Auditorium)
Washington, D.C. 20585

Travel by Metro: ■ Green and ■ Yellow Line - L'Enfant Plaza station (exit to Maryland Avenue) OR ■ Orange and ■ Blue Line - Smithsonian station (exit to Holocaust Museum/Bureau of Engraving and Printing).

To attend in person, everyone, including federal employees with an HSPD-12 government ID badge, must register by email to cindy.mazur@dhs.gov and provide name, citizenship, and agency/employer by October 9, 2015. You do *not* need to register to call-in or participate online.

To join the online event and follow the presentation in real time go to: <https://usdoe.webex.com/usdoe/onstage/g.php?d=99826495&t=a> then click "Join Now" and enter **Event Password Adr1234** (it's case sensitive). Then follow the instructions to join the audio portion. To listen only via teleconference, please call 1-650-479-3208 and use access code: 999 826 495. **Please disregard the prompt for an Attendee ID by pressing # sign.** To submit questions to the speaker during the program, please use online chat or email elisabeth.bissell@fema.dhs.gov. Materials for this presentation will be posted at <http://www.adr.gov> several days before the program.